

Museum of Richmond Privacy Policy

1. We are committed to protecting the privacy and the confidentiality of the personal information of visitors, supporters and volunteers. We undertake to ensure that all personal information in our possession is processed in accordance with the principles of the Data Protection Act 1998.
2. We collect personal information (your name and contact details) that you supply to us. Your information is collected when you make loans of Museum artefacts, request information from us, join one of our Friends or supporters schemes, contact us or make a booking with us. We will update your information whenever we get the opportunity to keep it current, accurate and complete.
3. Any information you provide will be used for the Museum's purposes only. We will not pass on your information to any third party unless required by law or regulatory obligations. The information will be used to allow us to keep you informed about events and exhibitions at the Museum. It may also be used in fundraising communications.
4. You may indicate your preference for receiving direct marketing by telephone or email from us. You will be given the opportunity on every communication we send you to indicate that you no longer wish to receive our direct marketing material. Once properly notified by you, we will take steps to stop using your information in this way.
5. Credit or debit card information provided when purchasing tickets or other items from us or intermediaries such as Eventbrite is not stored by us.
6. You have the right to ask in writing for a copy of the information we hold about you and to correct any inaccuracies in your information.